



## Independent Telecommunications Corporation Offers On-Demand Communications

### Technology

### Training to Their Customers

*Small to Mid-Sized Companies to Enhance Technical Knowledge at No Cost by Receiving Convergence Technologies Training and Certification*

NEWBURGH — January 28, 2010 — Independent Telecommunications Corporation, an industry leader in unified communications, announced today that the company is offering advanced on-demand communications technology training to their customers. The region's small to mid-sized companies are now able to easily enhance their technical knowledge at zero cost by receiving Convergence Technologies Training (CTT) and Certification. Through the company's membership in Technology Assurance Group (TAG), an international organization of unified communications providers representing \$400 million in combined sales, and their strategic partnership with TechnologyUS, Independent Telecommunications Corporation has created an avenue to enhance the skills sets of the businesses they serve, while further differentiating their value proposition from their competition.

"In our endless effort to provide solutions and services that drive customer profitability and productivity, we launched a program to help our customers stay at the forefront of communications technology," commented Keith Studt, President of Independent Telecommunications Corporation. "CTT is a phenomenal program that delivers the latest information. It gives us another opportunity to share our expertise, enables our customers to enhance their understanding of our solutions, and illustrates our commitment to customer satisfaction. We believe the more knowledge

someone possesses the more successful their company will become."

CTT provides students with a solid understanding of voice, video and data technologies, while focusing on the day to day knowledge of convergence technologies. Designed to dispel the mystery of VoIP and advanced applications, the training materials are written and delivered in step-by-step layman terms.

CTT is an extensive program with 13 modules comprised of 30 sessions that can be spread over a period of several weeks. The courseware builds upon each segment allowing for manageable scheduling in accordance with daily responsibilities. Taught by industry experts and experienced certified instructors, CTT courses are online via pre-recorded virtual classrooms and students connect via audio and web media streaming. Upon completion students receive a Convergence Technologies Training Certification.

"We're very excited about offering CTT to our valuable customers," added Mr. Studt. "In conjunction with TechnologyUS ([www.technologyUS.com](http://www.technologyUS.com)), Independent Telecommunications Corporation has the ability of providing our customers with a \$1,195 training program at no cost. One of our philosophies since the inception of the company was to offer as much technical knowledge as possible to our customers and this is just another example of us living up to it."

**ABOUT INDEPENDENT  
TELECOMMUNICATIONS  
CORPORATION**

Since 1989, Independent Telecommunications Corporation {ITC} has been providing commercial telecommunications service for businesses, municipalities and schools in the Hudson Valley and surrounding area. ITC recognizes the critical need for a telecommunications company that combines leading edge technology with top quality service and customer support.

ITC installs and maintains reliable communications solutions for clients with as few as 3 phones to over 1,000. By working with each customer to establish a telecommunications strategy based on the highest quality product and service standards, ITC ensures optimum system performance and customer satisfaction for years to come.

ITC has built a team of professional specialists dedicated to the highest levels of customer support and personal service. Calls to our sales and service desk are answered by our knowledgeable staff. ITC technical staff continually undergo factory, industry specific, and customer service based training programs and certifications. All staff members are constantly kept up-to-date on the latest products and service innovations.

Whether you're looking for a company to service and maintain your existing telephone system or to help you develop a strategy that will allow you to leverage today's technology and put it to work for you, ITC would like to talk to you.

Contact 800-724-0362 or [sales@itc-communications.com](mailto:sales@itc-communications.com).